Ellern Mede

January

NEWSLETTER

1. Senior Management message
2. Queensway Hospital Newsletter
3. Queensway Hospital PDF
4. Queensway Hospital PDF
5. Hospital Update
6. Hospital Update
7. Activity update
8. Activity update
9. School update
10. Blog
11. Doctify review
12. Instagram
13. Change.org
14. Doctify



Ellern Mede

Created by Content Creator - Samantha Peberdy

SENIOR MANAGEMENT MESSAGE

We hope each of you had the chance to rest, recharge, and enjoy precious time with your families and loved ones over the festive break. The school has now returned from the Christmas holiday, and we are looking forward to a productive and enriching educational spring term ahead. As we begin 2026, we want to wish you all a very pleasant, positive, and fulfilling year. Thank you for the dedication, compassion, and professionalism you bring to our young people every single day.

As many of you will already be aware, our Managing Director, Kate Majid, will be leaving at the end of January. Kate has been an inspiring and supportive leader whose commitment to our services, our teams, and the young people we care for has made a lasting impact. She will be greatly missed across the organisation, we know you will join us in wishing Kate a speedy recovery.

Several regions in the North have experienced heavy snowfall recently. While the winter scenery looks wonderfully magical, we recognise the challenges it brings particularly travel delays and difficult conditions for those commuting.

Please take extra care when travelling and prioritise your safety. Check local updates, allow additional time, and avoid unnecessary journeys where possible.

A new year brings fresh opportunities for growth, collaboration, and continued excellence in the care we provide. Thank you for your ongoing commitment and the difference you make every day. Together, let's make 2026 a year of progress, innovation, and strengthened support for the young people and families we serve and ending Januarys thoughts with a quote from Vincent van Gogh.

"Great things are done by a series of small things brought together."

Warm regards,
Senior Management Team

Your Recovery, Our Mission

Newsletter

Queensway Hospital

Queensway Hospital
In association with the Ellern Mede Group

Complex care service

Wishing everyone a Happy New Year from Queensway Hospital!

It has been a busy month. We are steadily increasing our patient occupancy and now have 6 patients staying with us. We have re-opened our upstairs ward, Elizabeth Upper ward, to provide complex care services across both wards.

January has been a lovely mix of calm moments and creative energy, and it's been great to ease into the new year together.

Over the past few weeks, patients have enjoyed trips out to a petting farm, a garden centre, cosy cafe visits, and gentle community walks, giving everyone the chance to get some fresh air and making the most of precious winter sunlight. We've also had a few cinema trips, which have been a real favourite for relaxing and switching off.





And a very special highlight this month - one of our incredibly talented patients has painted a beautiful mural on one of the corridors at Queensway, bringing creativity and brightness into the space and creating a meaningful reminder of healing.





Your Recovery, Our Mission

Mental Health Inpatient Service

Queensway Hospital - Rotherham, UK

Rated 'Good' By CQC

Queensway Hospital
In association with the Ellern Mede Group



Accepting Referrals

Queensway Hospital is a Mental Health service in association with the Ellern Mede Group

We provide individualised, **person-centred care** for our patients. Our multidisciplinary team (MDT) collaborates with patients, families, and professionals to enhance mental health and wellbeing. Care is delivered across the spacious Elizabeth Ward, with Elizabeth Lower downstairs and Elizabeth Upper upstairs.

We offer

In our service, we collaborate with commissioning teams to keep admissions as brief as possible, based on each patient's bespoke care plan. Our goal is to support recovery and reintegration into the community by offering choice and developing trust with all our partners.

We work closely with community teams to reduce hospital stays and help prevent future admissions - this is **central to our mission**.

We offer a wide range of support, including:

- Occupational Therapy (OT)
- Trauma-informed therapy
- RAID approach
- Individual and group sessions

Adult

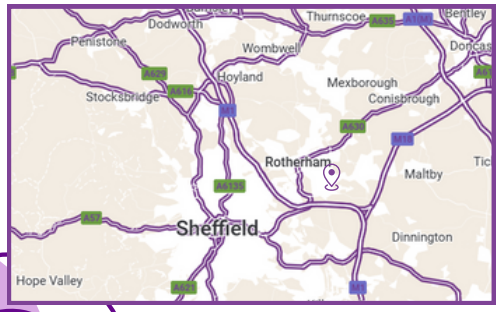
12 Beds

Where are we?

136 Moorgate Rd, Rotherham S60 3AZ, UK

02039817252

Queensway.referrals@ellernmede.org





Referral

Contact the Queensway team via phone or email to submit a referral.

Queensway.referrals@ellernmede.org
02039817252

Assessment

We will review the referral quickly and confirm if the service can meet the patients needs based on clinical details. We may need to meet with patients/ referrers to discuss the referral prior to making a decision.

Admission

Once funding is confirmed, we will coordinate and arrange the admission with the referring team.

Queensway Hospital Admissions

Queensway Hospital can admit individuals aged 18 and over who present with complex emotional needs, severe mental illness or co-morbid conditions.

We provide care for people with a range of diagnoses and needs, including:

- Autism and other neurodiverse conditions
- Disordered eating (medically stable)
- Complex trauma or personality disorder (not meeting secure threshold)
- Depressive illness
- Psychosis
- Schizophrenia
- Bipolar disorder
- Dual diagnosis

Queensway Hospital
In association with the Ellern Mede Group

Inspected and rated
Good
Care Quality Commission

We are able to support individuals who:

- Have complex mental health needs with co-morbid conditions
- May be detained under the Mental Health Act or other relevant legislation
- May have experienced multiple failed placements



"It's about creating a compassionate and safe environment where patients can begin their journey toward recovery. Our dedicated team is committed to delivering high-quality, person centred and evidence based care that prioritises collaboration and well-being at every step. Together, we aim to make a meaningful difference in the lives of individuals and their families."

Ewan McLean - Queensway Hospital Manager

Facilities

The hospital provides a safe and well-equipped environment, including garden areas with secure fencing, a patio with furniture, a lawn, shelter, and planting areas. Specialist equipment can also be provided based on individual patient needs. For example, if bariatric care equipment is required, it will be sourced prior to admission following assessment by the team, ensuring all care needs are met with the appropriate specialist support.

- Lounge
- Kitchen and dining room
- Sports facilities
- Games room
- Library area
- Art room
- Resource centre
- Cabin for community engagement and group sessions
- IT facilities
- Therapeutic treatment areas
- Outside grounds

HOSPITAL UPDATES

BARNET

This month at Barnet, we are pleased to share a mix of new beginnings, heartfelt goodbyes, and a significant success worth celebrating. From welcoming new colleagues to recognising dedicated contributions and positive patient outcomes, it's been a meaningful period for our team.

New Starters:
Samia Patel – Autism Champion
Olivia Grant – Therapeutic Support Worker

We warmly welcome them to our team. Additionally, we would like to acknowledge our two recent new nurses:
Maya Hojaguliyeva (RMN)
Ethel Kusi (Preceptee RMN)

Farewell and Appreciation:
From the team at Barnet, we want to extend our heartfelt thanks to Dr. Stefan Ramlogan for his dedication and commitment to patient care over the past few months. We wish him continued success in his future endeavours — he will be missed.

Success Story:
We are pleased to share the successful discharge of one of our long-stay patients - Patient C, who has now transitioned back to her home and community after several years with us. This achievement is a testament to the perseverance, dedication, and teamwork of everyone here at Barnet. Thank you all for your hard work and commitment.





HOSPITAL UPDATES

RIDGEWAY

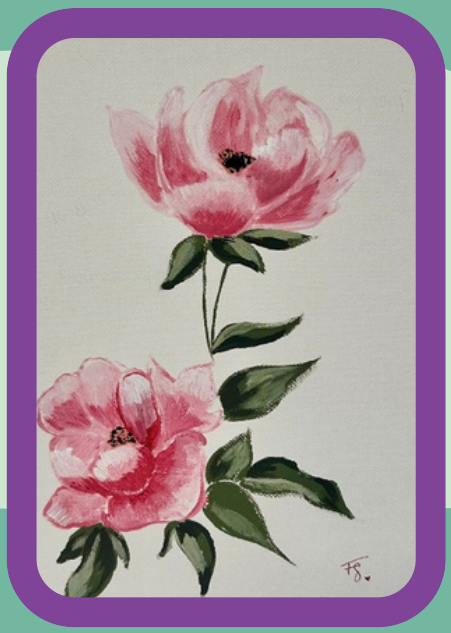
It has been a quiet start to the year with fewer patients staying with us at the moment. Many have successfully recovered and are now managing life outside of hospital, which is a real testament to the care and dedication of our teams.

Last month, we officially welcomed Janice Coleman as the Registered Manager. The post for Clinical Service Manager will remain on hold while we have lower occupancy. Some of the team are supporting our other services (Queensway and Barnet), and we are using this quieter time to review our therapeutic training progamme and to renovate Lask unit and introduce more en-suite single occupancy bedrooms.

This month we have received valuable patient feedback highlighting how helpful their admission to EMR has been, along with the meaningful lessons and coping strategies they have gained during their time with us.

The EMR team would like to say goodbye and thank you to Kate for her incredible support, leadership, and commitment. She has made a lasting impact on the service, and we wish her all the very best in her recovery. Thank you Christine, for your dedication and contribution over the years. We wish you a happy and fulfilling retirement.





ACTIVITY UPDATES

Baking Club

This month we had a great session making Dubai Cookies.

Creative sessions

Young people have been busy working on acrylic and watercolour pieces, with some artworks finished and others still in progress. It's been lovely to see different styles and ideas coming together.









ACTIVITY UPDATES

This month has been full of cosy, creative moments and little celebrations.
We enjoyed several coffee and latte trips to try the local Dubai chocolate flavour - a real patient favourite! 🍫



Patients also got crafty making beaded snowflake decorations to brighten up their bedrooms, and helped pack away the Christmas season in a wonderfully charismatic way ❄️✨

We celebrated one of our patients' birthdays in the style of her favourite animals - dogs! 🐶🎉

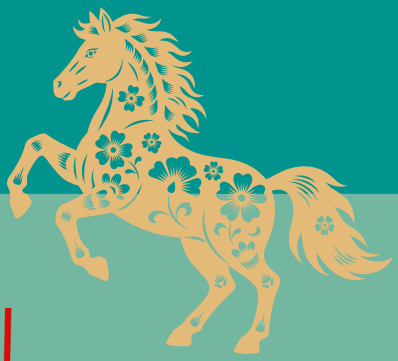
To finish on a sweet note, patients loved making chocolate-coated dates and strawberries, which went down very well.







SCHOOL UPDATES



This term our board is all about Chinese New Year. It shows the Year of the Horse and what it represents, i.e. freedom, strength, and speed. The bright red, yellow, and black colours reflect the festival, and the board shares fun facts, symbols, and traditions in a way children can easily understand.



Student display board:
At the school, we celebrate the wide range of creativity displayed by students. One of our KS3 students has been finding their voice in fiction, and has become a powerhouse in creating short stories, so we are proudly showing off her work in a display made by the student. All welcome to visit😊



LONG SERVICE UPDATE

Your commitment and hard work have been vital in supporting the lives of young people across the UK. It's truly inspiring to witness the passion and loyalty you bring to your roles everyday.

Thank you for your years of service, in shaping the success of our hospitals.

We look forward to the next years on our journey together!

Employee	Job Title	Site	Start Date	Years with EM in December
Nicholas Igbinovia	Healthcare Assistant	EMQ	05/12/2022	3
Qudus Yusuf	Senior Healthcare	EMB	05/12/2022	3
Chika Charles Ikeogu	Senior Healthcare	EMB	05/12/2022	3
Chinonyelum Agudosi	Healthcare Assistant	EMB	04/12/2023	2
Sandy Kehinde	Healthcare Assistant	EMQ	04/12/2023	2
Annie Chidawanyika	Senior Healthcare	EMQ	04/12/2023	2
Mary Ajayi	Healthcare Assistant	EMQ	04/12/2023	2
Adeoluwa Adelana	Healthcare Assistant	EMR	04/12/2023	2
Lois Amarachi Ukaegbu	Healthcare Assistant	EMR	04/12/2023	2
Anita Amafili	Therapeutic Support Worker	EMR	04/12/2023	2
Blessing Iroka	Senior Healthcare	EMR	04/12/2023	2
Caroline Ejeh	Healthcare Assistant	EMR	04/12/2023	2
Claudia Owusu	Senior Healthcare	EMR	04/12/2023	2
Gifty Asamoah	Healthcare Assistant	EMR	04/12/2023	2
Kartikkumar Bhayani	Therapeutic Support Worker	EMR	04/12/2023	2
Vivian Ezeoke	Healthcare Assistant	EMR	04/12/2023	2
Marc Gay	Resident Medical Officer	EMR	11/12/2023	2

DOCTIFY

We use Doctify to gather feedback because it shares verified reviews from real people, giving honest, trustworthy insight into people's genuine experiences of our service.

Very friendly reception, well signed, great use of games in rooms, as helpful tools and distraction (from prolonged eye contact which might be less welcomed by patients) Excellent cup of tea offered-top marks!

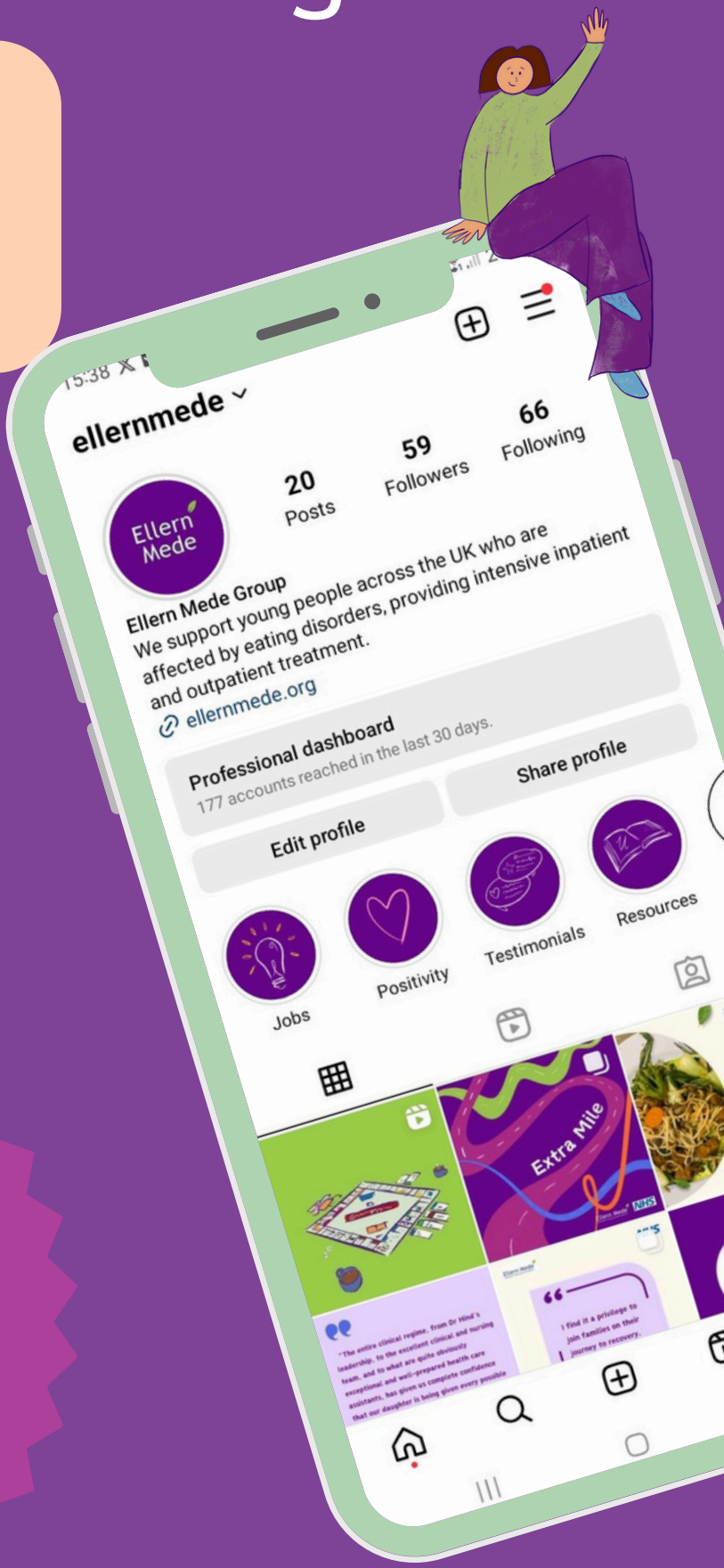


For updates

Follow our instagram

@Ellernmede

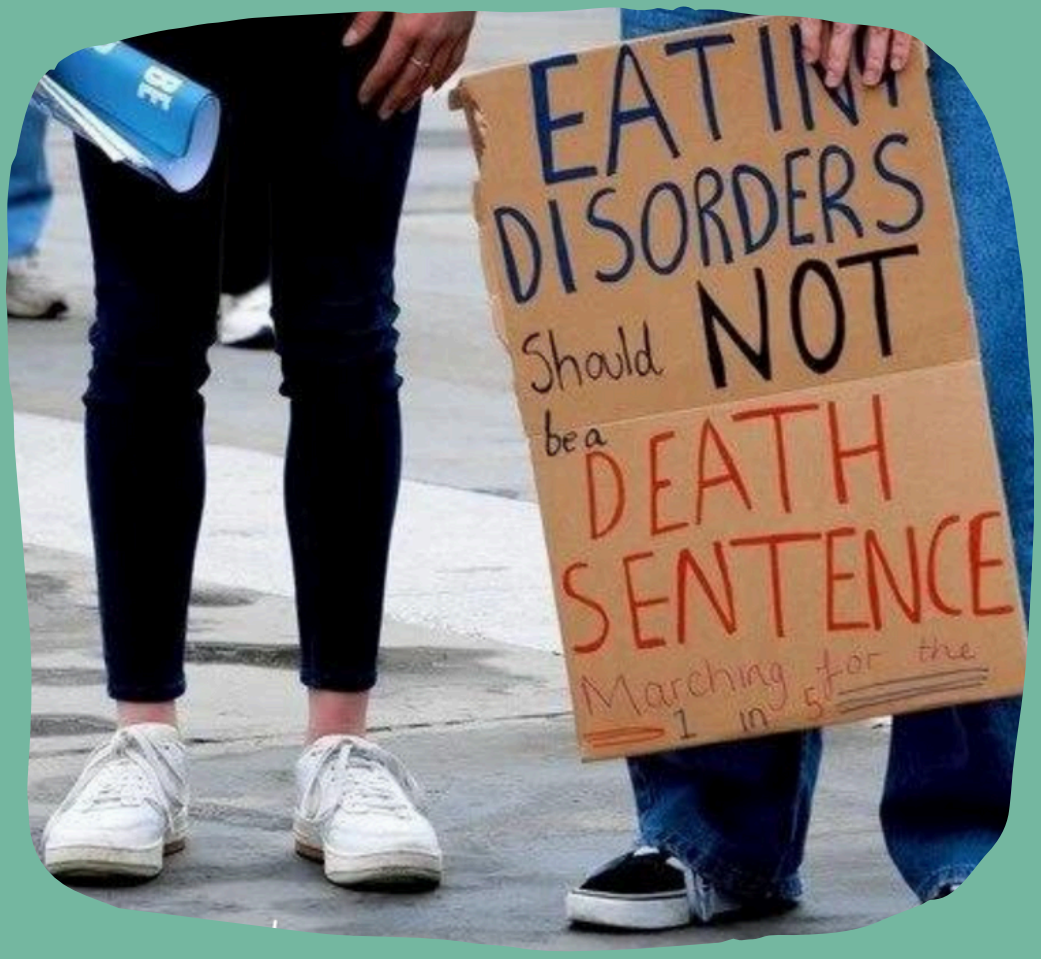
- Activities
- Advice
- Updates
- Any much more!



ELLERNMEDE

CHANGE.ORG

Avoidable Deaths of Patients with Eating Disorders: Calling for a Confidential Inquiry



Eating disorders are treatable illnesses. They are dangerous and life-threatening when untreated, under-treated, or poorly treated. But this risk to life is preventable, and deaths from eating disorders are not inevitable.

Change is needed to ensure that lessons are learnt and a confidential inquiry will enable that transparency. No one with an eating disorder should be condemned to a life of illness

https://www.change.org/p/avoidable-deaths-of-patients-with-eating-disorders-calling-for-a-confidential-inquiry

DOCTIFY

UPLIFTING OUR PROFILE THROUGH REVIEWS



We are excited to announce that we've partnered with Doctify, a leading review platform. This collaboration allows us to gather valuable feedback and reviews, helping to enhance our profile and showcase the impact of our work. Doctify's platform provides a streamlined way for our clients and partners to share their experiences, which helps us build credibility and trust within our community.

We've created QR codes for each hospital location to make it even easier for you to leave a review or share your thoughts. Feel free to use these QR codes across social media or any other platform where you'd like to share our story.

RIdgeway	Barnet	Queensway
https://www.doctify.com/uk/review/Ds1Stp	https://www.doctify.com/uk/review/Bn8zAl	https://www.doctify.com/uk/review/fGetfO